Bharat National Public School

Frequently Asked Questions
Answers to common questions about the Virtual Classes

Q1. What is the Parent Dashboard?

Ans. The Parent Dashboard is filled with important school-level information that parents s are interested in knowing about their child's schools. The School Dashboard displays notices, circulars, Homework, assignments, Lesson plans, Result etc. and information vital to the smooth running of the school.

Q2. What is School App?

Ans. School App is a convenient way to use school dashboard using mobile phones.

Q3. How can we access School Dashboard?

Ans. There are various way to access the dashboard:

For Desktop/Laptop Users
USE of School Dashboard   directly from browser
- ✓ Step 1 Visit school website "www.bnpsramvihar.edu.in"
- ✓ Step 2 Click on the DASHBOARD LOGIN link on school website
- ✓ Step 3 Enter your USER ID & PASSWORD in the space provided on home page login screen.
- ✓ Step 4 Under the Lesson Plan tab, view lessons Subject wise (All you tube Links, gdrive Links, Live class Links & Google Class Room links)

Click here to see video

https://www.youtube.com/watch?v=OuF_wtIbvSs

For MOBILE USERS (ANDROID)
Software required: WPS OFFICE for opening dashboard downloaded files available on play store or Google doc app available on play store /Google Play store
Google Classrooms Google classroom app available on play store or Google doc app available on play store /Google Play store

Option 1
Please follow the steps as outlined below   for the SCHOOL APP:
  ✓ Step 1 Go to Play Store
  ✓ Step 2 Type :- BNPS School App/HES School app   if not installed earlier
  ✓ Step 3 Install
  ✓ Step 4 Enter User ID and Password
  ✓ Step 5 Under the Lesson Plan tab, view lessons Subject wise (All you tube Links, gdrive Links, Live class Links & Google Class Room links)

Option 2
USE of School Dashboard directly from mobile browser
Open your Mobile Phone Browser   (preferably Google chrome)
  ✓ Step 1 Visit school website www.bnpsramvihar.edu.in   (www.hes.edu.in for HES)
  ✓ Step 2 Click on the DASHBOARD LOGIN link on school website
  ✓ Step 3 Enter your USER ID & PASSWORD in the space provided on home page login screen.
  ✓ Step 4 Under the Lesson Plan tab, view lessons Subject wise (All you tube Links, gdrive Links, Live class Links & Google Class Room links)

For MOBILE USERS (I phone)
USE of School Dashboard   directly from mobile browser (Safari/chrome)
  ✓ Step 1 Visit school website "www.bnpsramvihar.edu.in"
  ✓ Step 2 Click on the DASHBOARD LOGIN link on school website
  ✓ Step 3 Enter your USER ID & PASSWORD in the space provided on home page login screen.
  ✓ Step 4 Under the Lesson Plan tab, view lessons Subject wise (All you tube Links, gdrive Links, Live class Links & Google Class Room links)

Q4. How to access online learning material and submit the assignments.

Ans. For online learning material Login to School dashboard and use Google classroom for submitting the assignments.

For desktop users: *Click here to see the video*
https://youtu.be/TxGzOPUyaXQ

For mobile users: *Click here to see the video*
https://www.youtube.com/watch?v=xz7cZ-3A-vQ&feature=youtu.be

Q5. What if google classroom invite not received for the subject?
Ans. Approach the respective subject teacher for the same and inform his/her to send the invite.

   (Always used same Gmail id for all your subjects)

Q6. How to reset/ and set forget password:

Ans. Follow the steps to reset the password

1. Go to the website click on dashboard login

2. Go to forget password option

4. Enter your user id and registered mobile no (registered with school).

5. Enter OTP which received on registered mobile number

6. After entering OTP it will open new page which shows Reset Dialog box where can enter id and password .

7. Now the new password which you have entered can be used to visit your dashboard.

Click here to see the video

 https://www.youtube.com/watch?v=X7YXyAO1xs4&feature=youtu.be

Q7. How to download and use Zoom app for online Live class?

Ans. *Click here to see the video1*

https://youtu.be/CkVbro07R8M

Q8. How can we attend live classes with limited number of laptops/mobile phone at home?

Ans. You can use old spare smartphones phones for live classes. Follow the steps

   1. Take out spare phone (**sim card not required**)
   2. Connect your smartphone with Wi-Fi for internet connection.
   3. Download zoom app in that phone
   4. Open zoom click on join a meeting then add meeting id and password
   5. Attend the class